



# **Neath Port Talbot County Borough Council Plan for Adult Social Care 2019-2022 Consultation**



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## **1- Background**

Neath Port Talbot County Borough Council Vision is to create a NPT where everyone has an equal opportunity to be healthier, happier, safer and prosperous. Our draft Plan for Adult Social Services sets out how we intended to meet the Social Care needs of the local population now and for the future.

By working in partnership with other agencies such as health, housing, education, the third sector, community organisations and the private sector, we aim to provide modern, sustainable and high quality responsive services.

## **2 - What are the aims of this consultation?**

The aims of the consultation are to:-

- Make sure that all interested parties are aware of what we are proposing for adult social care in NPT
- Provide clear information so that people understand why the changes are necessary
- Make sure that people have all the information they need to come to an informed opinion
- Encourage people to give their views on the proposal (outlined in section 4).
- Make sure people know how to submit their views
- Collect feedback and consider this before a final decision is made

### **3- When will the consultation take place?**

The Council will be collecting feedback for 90 days from 5th August 2018 to 3rd November 2018 (see section 6 for how to give your views).

As well as this document, Council officers will be holding sessions and attending various forums to explain the Plan.

After the consultation ends, all of the feedback will be analysed and a report will be presented to Cabinet. This report will set out the proposal and recommendations, taking into account the feedback from the consultation.

### **4 - What is the Proposal Summary**

We want to help people keep independent for as long as possible through the delivery of high quality and timely responses.

This plan sets out our intentions to shift the focus of the care system so that there is greater emphasis on building safe and resilient communities that promote people's strengths, and ensure we intervene early to prevent needs from escalating.

We will therefore focus on:

- Building safe and resilient communities and enabling all people to play an active role and be valued members of their community
- Implement approaches which help manage the demand for traditional care services and the need for long term care in the community by offering services that support people to retain or regain independence
- Strengthen the routes into the social care system to give people the right advice at the right time so that we can identify needs at an earlier stage and reduce the need for long-term complex care
- Focus on approaches which seek greater independence at every opportunity for those people already receiving social care, so they are able to achieve the things that matter to them
- Create seamless support and services to promote positive transition for young people into adult services
- Improving the quality of social care services provided and safeguarding people within the borough so that our most vulnerable citizens are kept safe

## **5 - Questions & Answers**

During the consultation there will be a number of ways in which you can submit questions about this proposal (see Section 6), however, here are the answers to some questions you may have:

**How has the Council reached the conclusion that this proposal is the best option for service users?**

**A:** After carefully assessing the options, the Council believes that this is the one which would cause the least disruption to Service users, provide the same high quality of service and be affordable for the Council.

## 6 - How will the Council collect views and opinions?

There are a number of ways that the Council will be collecting views and opinions on this proposal:

There will be an information display giving details of the proposal, together with a suggestion box where questions, letters and completed feedback forms can be deposited.

- Online - for details of the Plan and Consultation feedback form visit [www.npt.gov.uk/haveyoursay](http://www.npt.gov.uk/haveyoursay)
- In writing— You can write to us or complete the Feedback Form at the end of this booklet.
- Paper copies—printed copies of the above and feedback boxes can be found at:
  - Neath Civic Centre
  - Port Talbot Civic Centre
  - The Quays
  - CVS Alfred Street
- Meetings - interested parties will be invited to discuss the proposals

For further information email: [ccu@npt.gov.uk](mailto:ccu@npt.gov.uk) : Telephone 01639 686522 (this line is available during office hours—09;00am to 4pm Mon to Thurs and 09;00am to 4.00pm on Fri);

Letters and forms can be put into the suggestion box or can be posted to:

Neath Port Talbot County Borough Council

Commissioning Strategy Consultation

Cimla Health & Social Care Centre

Community Care Services

Cimla

Neath

SA11 3SU

or

email [ccu@npt.gov.uk](mailto:ccu@npt.gov.uk)

You can find the proposals and an online version of this questionnaire  
on our website at [www.npt.gov.uk/haveyoursay](http://www.npt.gov.uk/haveyoursay)

**Why are you interested in the Council's Consultation?** (please P all that apply)

Which Consultation are you responding to

|                          |        |                          |          |                          |      |
|--------------------------|--------|--------------------------|----------|--------------------------|------|
| <input type="checkbox"/> | Adults | <input type="checkbox"/> | Children | <input type="checkbox"/> | Both |
|--------------------------|--------|--------------------------|----------|--------------------------|------|

|                          |                                       |                          |  |
|--------------------------|---------------------------------------|--------------------------|--|
| <input type="checkbox"/> | I am a resident of Neath Port Talbot  | <input type="checkbox"/> | I am a volunteer in Neath Port Talbot                      |
| <input type="checkbox"/> |                                       | <input type="checkbox"/> |  |
| <input type="checkbox"/> | I work for NPT Council                | <input type="checkbox"/> | I am a carer   |
| <input type="checkbox"/> |                                       | <input type="checkbox"/> |  |
| <input type="checkbox"/> | I work in Neath Port Talbot           | <input type="checkbox"/> | I use services provided by NPT Council                     |
| <input type="checkbox"/> |                                       | <input type="checkbox"/> |  |
| <input type="checkbox"/> | I run a business in Neath Port Talbot | <input type="checkbox"/> | I work for a third sector or voluntary organisation in NPT |
| <input type="checkbox"/> |                                       | <input type="checkbox"/> |  |
| <input type="checkbox"/> | Other ( <i>please specify</i> ):      |                          |  |

**Having read the information we have published about our proposal, do you feel more informed about these?** (please P one answer)

|                          |     |                          |    |                          |        |                          |            |
|--------------------------|-----|--------------------------|----|--------------------------|--------|--------------------------|------------|
| <input type="checkbox"/> | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | Partly | <input type="checkbox"/> | Don't know |
|--------------------------|-----|--------------------------|----|--------------------------|--------|--------------------------|------------|

**Please indicate how you feel about the proposal in general** (please P one answer)

|  |            |
|--|------------|
| <input type="checkbox"/>                       | Agree with |
| <input type="checkbox"/>                       |            |
| Please indicate the main reasons why you agree |            |
|  |            |

|   |                            |
|---|----------------------------|
|   | Neither agree nor disagree |
|   |                            |
| <i>Please specify why you neither agree or disagree</i> |                            |
|   |                            |

|  |               |
|--|---------------|
|  | Disagree with |
|  |               |
| <i>Please specify why you disagree</i> |               |
|  |               |

**About You:** The Council operates equality policies that aim to ensure that everyone is treated fairly and equally. To make sure that people are not discriminated against when accessing our services we carry out monitoring and therefore would be grateful if you could answer the following questions. The information you provide is strictly confidential.

**What is your postcode?** \_\_\_\_\_

**Age:** (please **P** one answer)

|  |          |  |       |  |       |  |                   |
|--|----------|--|-------|--|-------|--|-------------------|
|  | Under 16 |  | 30-39 |  | 60-74 |  | 86+               |
|  |          |  |       |  |       |  |                   |
|  | 17-24    |  | 40-49 |  | 75-85 |  | Prefer not to say |
|  |          |  |       |  |       |  |                   |
|  | 25-29    |  | 50-59 |  |       |  |                   |

**Welsh Language – are you: (please / one answer)**

|  |                                |  |                       |  |                        |
|--|--------------------------------|--|-----------------------|--|------------------------|
|  | Fluent speaker & writer        |  | Fluent speaker        |  | Learner                |
|  |                                |  |                       |  |                        |
|  | Fairly fluent speaker & writer |  | Fairly fluent speaker |  | Little or no knowledge |

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) adverse effect on the person's ability to carry out normal day-to-day activities.



**Do you consider yourself to have a disability?** (please **P** one answer)

|                          |     |                          |    |                          |                   |
|--------------------------|-----|--------------------------|----|--------------------------|-------------------|
| <input type="checkbox"/> | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> | Prefer not to say |
|--------------------------|-----|--------------------------|----|--------------------------|-------------------|

**Ethnic origin:** (please **P** one answer)

|                          |                                |                          |                      |                          |                   |
|--------------------------|--------------------------------|--------------------------|----------------------|--------------------------|-------------------|
| <input type="checkbox"/> | White British                  | <input type="checkbox"/> | Mixed: White & Asian | <input type="checkbox"/> | Black: African    |
| <input type="checkbox"/> |                                | <input type="checkbox"/> |                      | <input type="checkbox"/> |                   |
| <input type="checkbox"/> | White Irish                    | <input type="checkbox"/> | Indian               | <input type="checkbox"/> | Black: Caribbean  |
| <input type="checkbox"/> |                                | <input type="checkbox"/> |                      | <input type="checkbox"/> |                   |
| <input type="checkbox"/> | Mixed: White & Black Caribbean | <input type="checkbox"/> | Bangladeshi          | <input type="checkbox"/> | Chinese           |
| <input type="checkbox"/> |                                | <input type="checkbox"/> |                      | <input type="checkbox"/> |                   |
| <input type="checkbox"/> | Mixed: White & Black African   | <input type="checkbox"/> | Pakistani            | <input type="checkbox"/> | Prefer not to say |
| <input type="checkbox"/> |                                | <input type="checkbox"/> |                      | <input type="checkbox"/> |                   |
| <input type="checkbox"/> | Other                          | <input type="checkbox"/> |                      | <input type="checkbox"/> |                   |

|   |
|---|
| Other Ethnic Group ( <i>please specify</i> ): |
|---|

**Gender** (please **P** one answer)

|                          |      |                          |        |                          |             |                          |                   |
|--------------------------|------|--------------------------|--------|--------------------------|-------------|--------------------------|-------------------|
| <input type="checkbox"/> | Male | <input type="checkbox"/> | Female | <input type="checkbox"/> | Transgender | <input type="checkbox"/> | Prefer not to say |
|--------------------------|------|--------------------------|--------|--------------------------|-------------|--------------------------|-------------------|

**Religion/Belief:** (please **P** one answer)

|                          |           |                          |             |                          |                    |                          |                   |                          |        |
|--------------------------|-----------|--------------------------|-------------|--------------------------|--------------------|--------------------------|-------------------|--------------------------|--------|
| <input type="checkbox"/> | Christian | <input type="checkbox"/> | Buddhist    | <input type="checkbox"/> | Hindu              | <input type="checkbox"/> | Jewish            | <input type="checkbox"/> | Muslim |
| <input type="checkbox"/> |           | <input type="checkbox"/> |             | <input type="checkbox"/> |                    | <input type="checkbox"/> |                   | <input type="checkbox"/> |        |
| <input type="checkbox"/> | Sikh      | <input type="checkbox"/> | No religion | <input type="checkbox"/> | Any other religion | <input type="checkbox"/> | Prefer not to say |                          |        |

**Sexual Orientation** (please **P** one answer)

|                          |              |                          |         |                          |     |                          |          |                          |                   |
|--------------------------|--------------|--------------------------|---------|--------------------------|-----|--------------------------|----------|--------------------------|-------------------|
| <input type="checkbox"/> | Heterosexual | <input type="checkbox"/> | Lesbian | <input type="checkbox"/> | Gay | <input type="checkbox"/> | Bisexual | <input type="checkbox"/> | Prefer not to say |
|--------------------------|--------------|--------------------------|---------|--------------------------|-----|--------------------------|----------|--------------------------|-------------------|

**Nationality** (please **P** one answer)

|                          |       |                          |          |                          |                   |                          |                          |                          |  |
|--------------------------|-------|--------------------------|----------|--------------------------|-------------------|--------------------------|--------------------------|--------------------------|--|
| <input type="checkbox"/> | Welsh | <input type="checkbox"/> | Scottish | <input type="checkbox"/> | English           | <input type="checkbox"/> | British                  |                          |  |
| <input type="checkbox"/> |       | <input type="checkbox"/> |          | <input type="checkbox"/> |                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |  |
| <input type="checkbox"/> | Irish | <input type="checkbox"/> | Other    | <input type="checkbox"/> | Prefer not to say |                          | <input type="checkbox"/> | <input type="checkbox"/> |  |

## About this consultation

How did you hear about this consultation? (please P all that apply):

|                          |                               |                          |                   |                          |   |
|--------------------------|-------------------------------|--------------------------|-------------------|--------------------------|---|
| <input type="checkbox"/> | Radio                         | <input type="checkbox"/> | Youtube           | <input type="checkbox"/> | NPT Council website (www.npt.gov.uk)                  |
| <input type="checkbox"/> |                               | <input type="checkbox"/> |                   | <input type="checkbox"/> |   |
| <input type="checkbox"/> | Article in local newspaper    | <input type="checkbox"/> | Poster            | <input type="checkbox"/> | Direct email  |
| <input type="checkbox"/> |                               | <input type="checkbox"/> |                   | <input type="checkbox"/> |   |
| <input type="checkbox"/> | Facebook (NeathPortTalbotCBC) | <input type="checkbox"/> | Information stand | <input type="checkbox"/> | Local town, community or county<br>borough councillor |
| <input type="checkbox"/> |                               | <input type="checkbox"/> |                   | <input type="checkbox"/> |   |
| <input type="checkbox"/> | Twitter (@NPTCouncil)         | <input type="checkbox"/> | Word of mouth     | <input type="checkbox"/> | Other   |

Other (please specify):

We are interested to know what you thought of this consultation. Please let us know:

|                             |                          |     |                          |    |
|-----------------------------|--------------------------|-----|--------------------------|----|
| Was it easy to understand?  | <input type="checkbox"/> | Yes | <input type="checkbox"/> | No |
|                             | <input type="checkbox"/> |     | <input type="checkbox"/> |    |
| Was the content informative | <input type="checkbox"/> | Yes | <input type="checkbox"/> | No |

Any further comments about this consultation?

**THANK YOU FOR YOUR TIME**

Please place your questionnaire in the feedback box provided or post to:

**Neath Port Talbot County Borough Council**  
**Commissioning Strategy Consultation**  
**Community Care Services**  
**Cimla**  
**Neath**  
**SA11 3SU**